

| Internet Banking |                              |                                |                                                                                          |                                                                                             |                                   | Open banking                 |                               |                                                                          |                                                                          |                                   |
|------------------|------------------------------|--------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-----------------------------------|------------------------------|-------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|-----------------------------------|
|                  | Durata de functionare /zi- % | Perioada de inactivitate /zi-% | Raspuns la cererile de initiere plata de la clienti – duratamedie zilnica in milisecunde | Raspuns la cererile de verificare balanta de la clienti- duratamedie zilnica in milisecunde | Rata zilnica de raspuns la eroare | Durata de functionare/ zi- % | Perioada de inactivitate/zi-% | Raspuns la cererile initiate de PSIP- duratamedie zilnica in milisecunde | Raspuns la cererile initiate de PSIC- duratamedie zilnica in milisecunde | Rata zilnica de raspuns la eroare |
| 26.07.2024       | 100,00%                      | 0,00%                          | 3808.94 ms                                                                               | 524.50 ms                                                                                   | N/A                               | 100,00%                      | 0,00%                         | N/A                                                                      | N/A                                                                      | N/A                               |
| 27.07.2024       | 100,00%                      | 0,00%                          | 13877.00 ms                                                                              | 427.59 ms                                                                                   | N/A                               | 100,00%                      | 0,00%                         | N/A                                                                      | N/A                                                                      | N/A                               |
| 28.07.2024       | 100,00%                      | 0,00%                          | 10283.00 ms                                                                              | 443.48 ms                                                                                   | N/A                               | 100,00%                      | 0,00%                         | N/A                                                                      | N/A                                                                      | N/A                               |

**CREDEX BANK S.A.**

B-dul Pipera 2 | Cladirea Porsche | 077190 | Voluntari | Judetul Ilfov | [Tel:+40 21 208 26 00](tel:+40212082600) | Fax: +40 21 208 26 05  
J23/812/2004; CUI 16489311; Capital social 80.022.642,57; RB-PJR-23-052/27.09.2004