

| Internet Banking |                              |                                |                                                                                          |                                                                                             |                                   | Open banking                 |                                |                                                                          |                                                                          |                                   |
|------------------|------------------------------|--------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-----------------------------------|------------------------------|--------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|-----------------------------------|
|                  | Durata de functionare /zi- % | Perioada de inactivitate /zi-% | Raspuns la cererile de initiere plata de la clienti – duratamedie zilnica in milisecunde | Raspuns la cererile de verificare balanta de la clienti- duratamedie zilnica in milisecunde | Rata zilnica de raspuns la eroare | Durata de functionare/ zi- % | Perioada de inactivitate/zi- % | Raspuns la cererile initiate de PSIP- duratamedie zilnica in milisecunde | Raspuns la cererile initiate de PSIC- duratamedie zilnica in milisecunde | Rata zilnica de raspuns la eroare |
| 21.03.2023       | 100,00%                      | 0,00%                          | 1930.46 ms                                                                               | 348.70 ms                                                                                   | N/A                               | 100,00%                      | 0,00%                          | N/A                                                                      | N/A                                                                      | N/A                               |

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Internal